

Chetham's Library Patron Scheme Terms and Conditions

These terms and conditions relate to Chetham's Library Patrons Scheme Membership purchased or renewed in venue or online for Griffin and Eagle tiers.

As a Patron Scheme Member you are entitled to the benefits listed on the relevant page of the Chetham's Library website and in your Membership pack, subject to availability of the benefits and these Terms.

Chetham's Library reserves the right to make changes to these Terms including to your stated benefits. We may make minor changes to reflect any changes in relevant laws or to implement adjustments that will have no significant effect on your Member benefits.

For more significant changes, we will notify you in advance via email or post, depending on your contact preference and you may then contact us to cancel the membership before the changes take effect.

Chetham's Library reserves the right to change Library Patrons Scheme fee amounts although any such change to fees will not come into effect until your current subscription term expires

Membership of Chetham's Library Patron Scheme does not guarantee access to our events and ticket limits may apply. Priority booking and ticket discounts applies to events selected by Chetham's Library in its sole discretion.

As a Patron's Scheme Member, you will receive emails from Chetham's about upcoming events and other ways to support Chetham's Library. You may also receive selected communications by post. You can change your contact preferences any time in your online account. You can find details of our up-to-date privacy policy here.

<https://library.chethams.com/privacy-policy/>

Patron Scheme Member benefits are for the personal use of the Patron Scheme Member(s) only. Benefits, including priority booking, discounts and event invitations are not transferable. If the information available to Chetham's Library suggests that you have used your benefits for commercial gain (e.g. reselling tickets purchased during priority booking periods) Chetham's Library reserves the right to cancel your Membership without notice or refund.

Purchase of the Library Patrons membership cannot be used to apply benefits retrospectively. (e.g. you cannot request discount for full price tickets that were purchased before your Library Patron membership).

As defined by HM Government from April 2026; charitable, cultural, and heritage memberships will be excluded from the mandatory 14-day cancellation and refund rules to prevent abuse of the membership system.

Last Updated April 2026.